

AP Higher Education Score Reports Portal and Web Service



AP° Higher Education Score Reports—the online portal for viewing and downloading AP score reports* sent to colleges, universities, and scholarship institutions—has replaced paper delivery of score reports. Accessing and using the portal doesn't require technical expertise, and it delivers AP score reports faster without requiring decryption of files. Institutions can download AP student score reports in bulk in TXT fixed-width, comma-delimited (CSV), and PDF file formats in the new portal.

Additionally, a new web service is now available that replaces the old internet delivery of encrypted files service, for which support will end in spring 2026. For institutions previously enrolled in the legacy service, you'll continue to receive email notifications from the ScoreLink system until that time, but we strongly advise against using files from both systems concurrently to prevent outdated data or missed records.

Contact aphigheredscorereports@collegeboard.org immediately if your institution hasn't received their access code and instructions.

Add collegeboard@e.collegeboard.org to your email contacts to ensure you receive updates, and learn more at collegeboard.org/apcollegereports.

* NOTE: You'll continue to receive a small number of paper score reports from students who last tested in the **2017 AP Exam administration or earlier** as these students' older scores were archived.

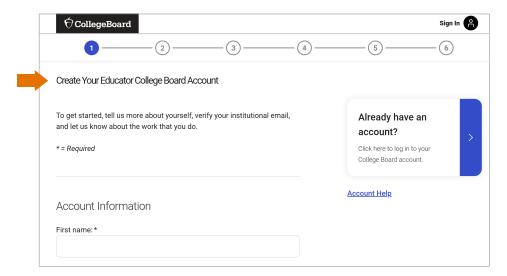
Access the portal at aphigheredscores.collegeboard.org.

To get started, follow the steps below.

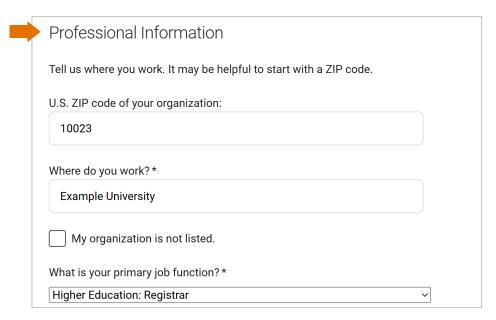
Step 1: Create a College Board Educator Account.

First, create a College Board Educator account if you don't already have one. (You may already have an account if you access PSAT-related assessment and SAT® score reports for your institution.) Go to account.collegeboard.org/login/signUp, and select Educator as the type of account to create. We strongly recommend you use a school-issued email address and not your personal email.

IMPORTANT: If you plan to implement the web service, don't enable multifactor authentication (MFA) as this will cause your scripts to fail.



Complete all required fields. Make sure your **Professional Information** is entered correctly, including your organization and primary job function.



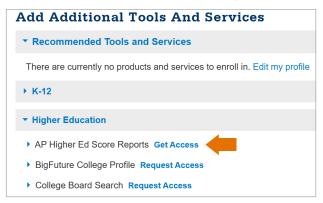
Step 2: Add Access for AP Higher Education Score Reports to Your Account.

Once you've created your College Board account, you can add access for the AP Higher Education Score Reports portal and web service to your account using an access code.

- If you're the primary point of contact for your institution, you'll have received an access code via email. This access code can be distributed to other staff at your organization who need access to AP score reports.
- If you're not the primary point of contact for your institution, reach out to that individual to
 obtain the access code. This may typically be someone within the registrar or admissions office
 of your institution.

Once you have the access code, follow these next steps:

- 1. Sign in to your College Board account.
- 2. Navigate to My Dashboard to view available College Board tools and services.
- 3. Scroll toward the bottom of the page. Expand the heading **Higher Education**.
- 4. Click on Get Access next to the AP Higher Ed Score Reports option.



- 5. On the following page, search for and select your **Professional Organization**.
- 6. Enter the access code you were provided. Click on Add.

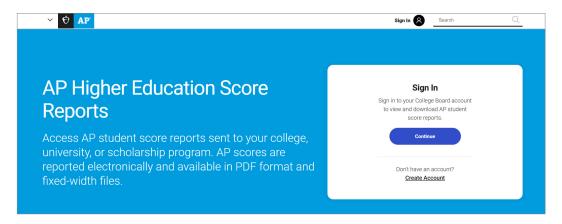
TIP: Use the exact institution name as shown in your access code email when searching for your professional organization. The code will only work for this specific institution, even if others have similar names.

TIP: Use the zip code search to help narrow down results.



Step 3: Accept Site Terms of Use, and Activate Email Notifications for Your Account.

Navigate to the portal at aphigheredscores.collegeboard.org. If you've just added your access code, you must log out and log back in again for the change to take effect and for you to be able to access the portal.



NOTE: This is not the same portal where PSAT-related assessment and SAT score reports are located.

REQUIRED STEP FOR BOTH THE PORTAL AND WEBSERVICE ACCESS: Accept the site terms of use, and navigate to the user dashboard. This will activate the daily email notifications about new score reports to the email address on your account. This action will also authorize your account to be able to use the web service to automate file downloads.

If your institution is implementing the web service, please ensure all the following account requirements are met:

- Multifactor authentication (MFA) is disabled. MFA isn't an available option for professional
 accounts used to call the web service. Calls to the web service will fail if it's enabled.
 - 1. Log in to your College Board account at https://collegeboard.org.
 - 2. Navigate to your Account Settings.
 - 3. On your professional dashboard, click your name.
 - 4. Select View/Edit My Profile.
 - 5. Scroll down to the Multifactor Authentication (MFA) section.
 - 6. If MFA is set to Active, click Edit.
 - 7. Select the **Inactive** option.
 - 8. Click Submit Changes.
- The site terms of use must be accepted in the portal under this account.
- The account password is confirmed as current. Passwords must be updated periodically for all educator accounts. If your password has expired, calls to the web service will fail. To avoid disruptions, log in regularly to your account to check your password expiration date. Update your code whenever the password is changed. We also recommend you implement error handling in your code to alert you when login or authentication errors occur during web service calls.

AP Higher Education Score Reports Portal Features

AP score reports can be downloaded on-demand in three different formats via the portal, and two formats via web API.

- A TXT fixed-width file—The format is the same as what's currently provided via the
 encrypted electronic files, but there's no need to decrypt files sourced from the new portal.
 See the layout specification here. Ideal for downloading score reports in bulk to upload to
 your own student information system (SIS). This option is also available via the automated
 web service.
- A comma-delimited (CSV) file—Similar to the TXT file, this format is ideal for downloading score reports in bulk. See the layout specification here. This option is also available via the automated web service.
- In PDF format—Look up individual students. Select 1 or more AP student score reports to be downloaded in a reader-friendly PDF format.

TIP: Have your IT staff check that your institution doesn't have a firewall or network rules blocking **WebSocket connections** from the portal.

TIP: Make sure pop-up blockers are disabled on your browser for the site.

AP score reports are updated throughout the day, as students request them.

- Faster Delivery—Compared to the delivery timelines of the older services, score reports will
 be available to your institution much faster in the new portal, within 24 hours or less of when
 the student placed the order.
- On-Demand Reports—Institutions can pull reports on-demand at any time.
- Historical Score Reports—The portal will retain your institution's score reports dating back to 2 Julys ago.

One account can support multiple campuses.

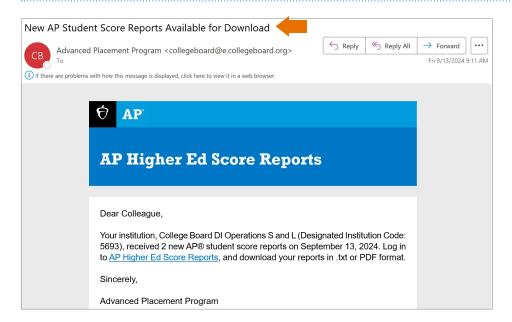
- If your institution has multiple campuses set up with separate college codes, you may be granted access to each campus's data on the same account.
- Up to 20 institutions may be added to an individual user account.

Daily email notifications and on-screen messages alert users about new score reports.

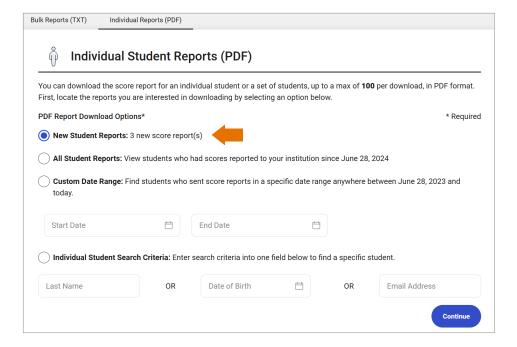
• Daily Email Notifications—All users get daily notifications when new score reports are made available to their institution in the last 24 hours.

TIP: Add **collegeboard@e.collegeboard.org** to your email address book, and reach out to your IT staff to add the domain **e.collegeboard.org** on their approved senders list to ensure receipt of these emails.

TIP: If managing multiple campuses, activate email notifications by navigating to the dashboard for each individual campus. Use the dropdown in the upper right corner to switch between campuses.



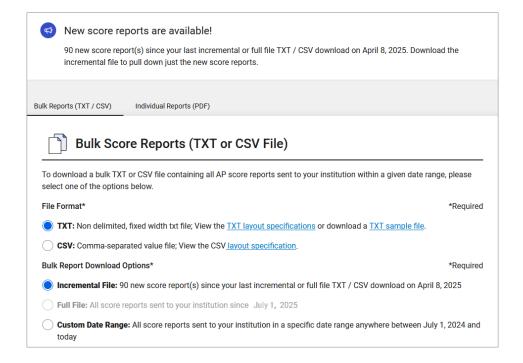
 Download Tracking Is User- and Format-Specific—On-screen messages about new score reports in the portal are based on the user's individual download activity and not on that of other users at the institution.



Users can customize what range of data to include in their downloads.

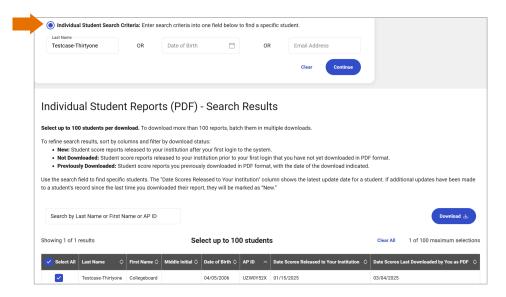
- First-time users may download a TXT or CSV formatted "Full File" of all score reports sent since the most recent July. Downloading the "Full File" activates your "Incremental File" option.
- Subsequent downloads will offer an "Incremental File" option containing only new score reports sent since your last full or incremental TXT or CSV download.
- You can also define a custom data range to download score reports sent within the chosen dates. This will not affect what's included in your incremental or full file.
- Users can retrieve historical score reports dating back to 2 Julys ago.

TIP: Review the **TXT and CSV layout specification** resources linked on the Bulk Score Reports tab with your IT/operations staff or student information system vendor to ensure they're able to interpret the files.



Users can search for an individual student or a specific set of students in PDF format.

- Look up individual students by last name, date of birth, or email address in the PDF tab.
 Further refine your search results by first name or AP ID.
- Student score reports downloaded in PDF format will still be included in your bulk TXT/CSV files.
- Each PDF download has a maximum of 100 students. To download more than 100 students at a time, batch them into multiple downloads.
- After you first log in, you can easily identify new student score reports released to your institution that you haven't downloaded in PDF format yet.
- If additional updates have been made to a student's record since the last time you downloaded their report, you'll see they'll be marked as "**New**."



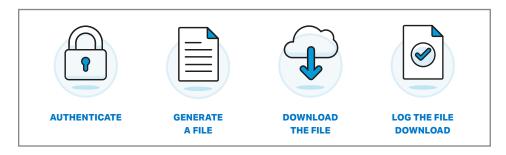
A single institution can have multiple users.

- Downloads are tracked per user account, not by institution—Download behavior is tracked for each individual user, not at the institution level. For example: You sign in today and download 2 score reports. Another 5 score reports come in the next day, and your colleague signs in to their separate account and downloads those new 5 reports. When you sign back in to your account the next day, you still see those 5 new reports as "new" for you, even though your colleague downloaded them already on their account.
- PDF downloads are tracked separately from bulk TXT/CSV downloads—Your incremental file will always have everything in it since the last time you downloaded an incremental or full TXT/CSV file. Anything you download in PDF format in between TXT/CSV downloads will have no impact on the dataset in your TXT/CSV files. This way you don't have to worry about missing any records if you're relying on bulk TXT/CSV files as your primary method of processing data and using PDF for ad hoc, individual student lookups.

Implementing the AP Higher Education Score Reports Web Service

To download AP score report data files automatically, you can call **our RESTful web service**. If you choose this option for downloading TXT/CSV data files, please ensure all the account requirements are met. Otherwise, call attempts to the automated web service will fail.

The AP Scores web service download process has 4 core steps:



1. **Authenticate:** Provide your login credentials (i.e., email and password) for your College Board educator account to receive an authorization token to be used in the remaining API calls.

IMPORTANT: Prior to using an account for web service downloads, you must log in to **AP Higher Education Score Reports** and accept the site terms of use.

- 2. **Generate a file:** Request a file generated for the appropriate institution (i.e., DI code). Files are available in both TXT and CSV formats.
 - Request a download type of "new" to retrieve all scores sent to the DI code since a download
 was last performed by this user account.
 - Request a download type of "full" to receive all scores sent to the DI code since the start of the current reporting year, which usually starts on the most recent July 1.
- 3. **Download the file:** Receive the download URL from the previous API call, and make a GET request to download the file.
- 4. **Log the file download:** Once you've successfully downloaded the file, make this API call to log the successful download in our system so we can correctly report new scores to you in the future.

Web Service API References and Code Samples

- The API implementation details can be found here.
- Code samples are also available for Java, JavaScript, and Curl to help get you started.

How to Trigger Your IT System

There are two recommended ways to trigger your IT system to call the web service:

 Option 1: Use Email Notification as Trigger: Emails are sent to the email address registered with your user account whenever new scores are sent to your institution.

IMPORTANT: You must log in with the user account to AP Higher Education Score Reports to activate email notifications.

Option 2: Scheduled Downloads: While new score reports can be made available to your
institution at any time of day, you can schedule a designated time for file generation and
download. You can set the schedule to daily, every other day, weekly, biweekly, or monthly
based on the volume of score reports your institution receives and how often you need to
process the data.

Additional Support and Resources

- Questions? Contact: APHigherEdScoreReports@collegeboard.org
- Learn more: collegeboard.org/apcollegereports

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